

# The hackers are ready. Are we ?



Kurt Callewaert

TETRA 'Verboten & industriële security'



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ISACA Academic Advocate for Howest University College

Member of the Belgian Cyber Security Coalition and IoTbe.org

# Kurt Callewaert

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- Lector Toegepaste informatica
  - \* Maths , Problem solving
  - \* Cryptography
  - \* Cybersecurity Management
  - \* IT Governance Cobit 5 / ISO 27000
  - \* Risk management / assesment
  - \* ERP-CRM-WMS
  - \* ICT strategy
- Coördinator onderzoek Toegepaste informatica
  - \* Research projects
  - \* Internships / Bachelor Proofs
  - \* Challenges , studytours , IT fairs ,...
  - \* Member of the Belgian Cyber Security Coalition vzw and IoT.be vzw



# Toegepaste Informatica

## 3 afstudeertrajecten

- SSE : Software and System Engineering
- ICTC : ICT Consultant
- CCCP : Computer and Cyber Crime Professional



RECORDS LOST: SINCE 2013

3,430,291,647

## RECENT DATA BREACHES

**NOVEMBER 29:**

*Madhya Pradesh police  
Unknown Records*

**NOVEMBER 28:**

*Rockland Nissan  
Unknown Records*

**NOVEMBER 28:**

*Bluebox Broadband  
3,000 Records*

**NOVEMBER 27:**

*Plan UK  
Unknown Records*

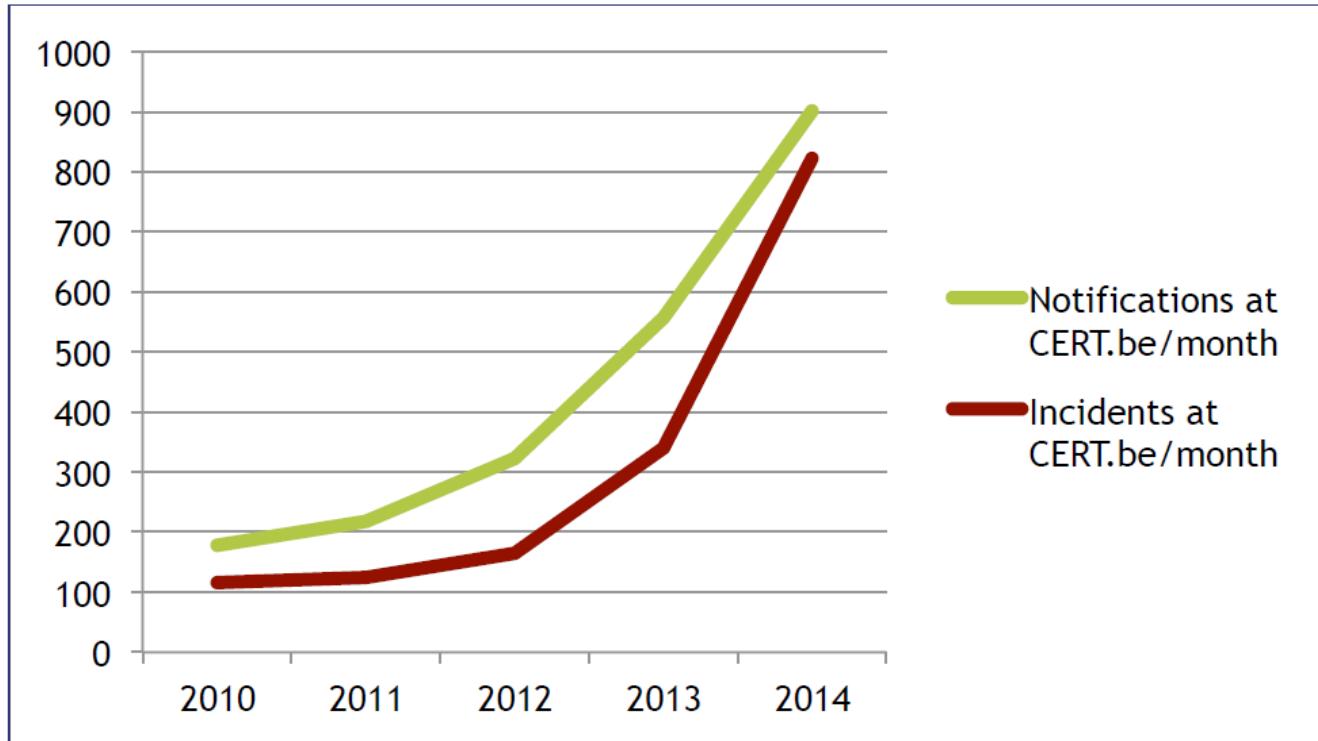


TOTAL RECORDS LOST BY MONTH IN

2015

## BREACH LEVEL INDEX:

Not all breaches are created equal. Breaches are no longer a binary proposition where an organization either has or hasn't been breached. Instead they are wildly variable—having varying degrees of fallout—from breaches compromising entire global networks of highly sensitive data to



The average number of reports of cyber incidents at CERT.be each month, increases since the start of CERT.be in 2010.  
Also the number of real incidents, filtered out from these reports, increases significant.

	2010	2011	2012	2013	2014
Notifications at CERT.be/month	178	217	322	557	901
Incidents at CERT.be/month	116	125	165	339	822

# Number of infected computers in Belgium

**751.000**

Notifications of infected computers in Belgium  
(until June 2014)

# Cyber incident exercise

# General situation

You are CEO of a large company specialised in engineering and machine building.

Your company keeps databases containing data of customers, mainly diagrams of new machines to be build.

Selected staff of your customers have VPN access on your environment to handle the files of the customers.

Your customers can also access your services through a web account in order to follow up the projects.

# Incident situation

This night at 02:10 +0020 you received via e-mail the following message:

Sent : 23 June 2015 02:10 +0020  
From : [KingOfTheWorld@RemixMailer.net](mailto:KingOfTheWorld@RemixMailer.net)  
To : CEO@MachineBuildingCompany.be  
Subject : Compensation for audit of your lousy security.

Dear Mr. CEO

You and your company are extremely negligent and do not take the right security measures to protect customer's (top secret) diagrams of machines.

I've got a copy of your complete databases.

As compensation for my good work, I want the amount of 50.000 € paid in Bitcoins with 48 hours from now.

If you agree to compensate me, contact me via my e-mail address in order to get payment instructions.

If I do not get any reaction from your side or no payment is done before the deadline, I'll make all data from your database publicly available on the internet.

Hope to hear from you.

## **Requested**

**Which first actions do you  
consider to take in your  
company?**

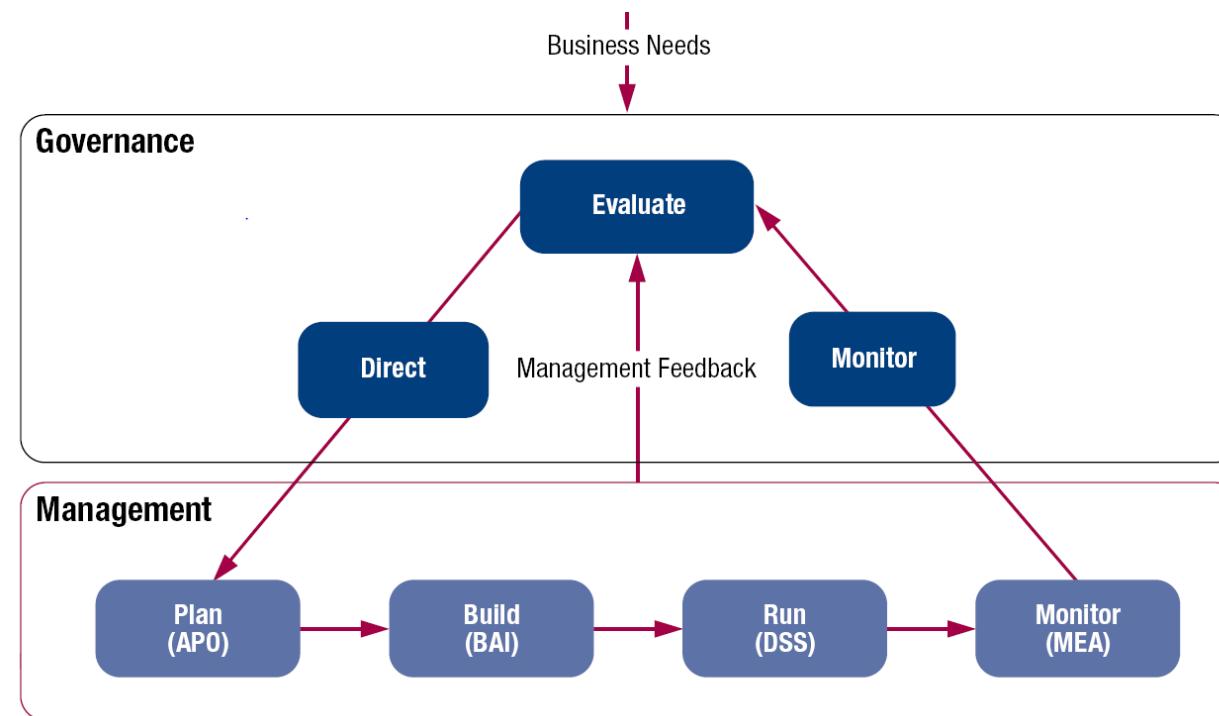
# What is COBIT 5?

It's the leading framework for the governance and management of enterprise IT.

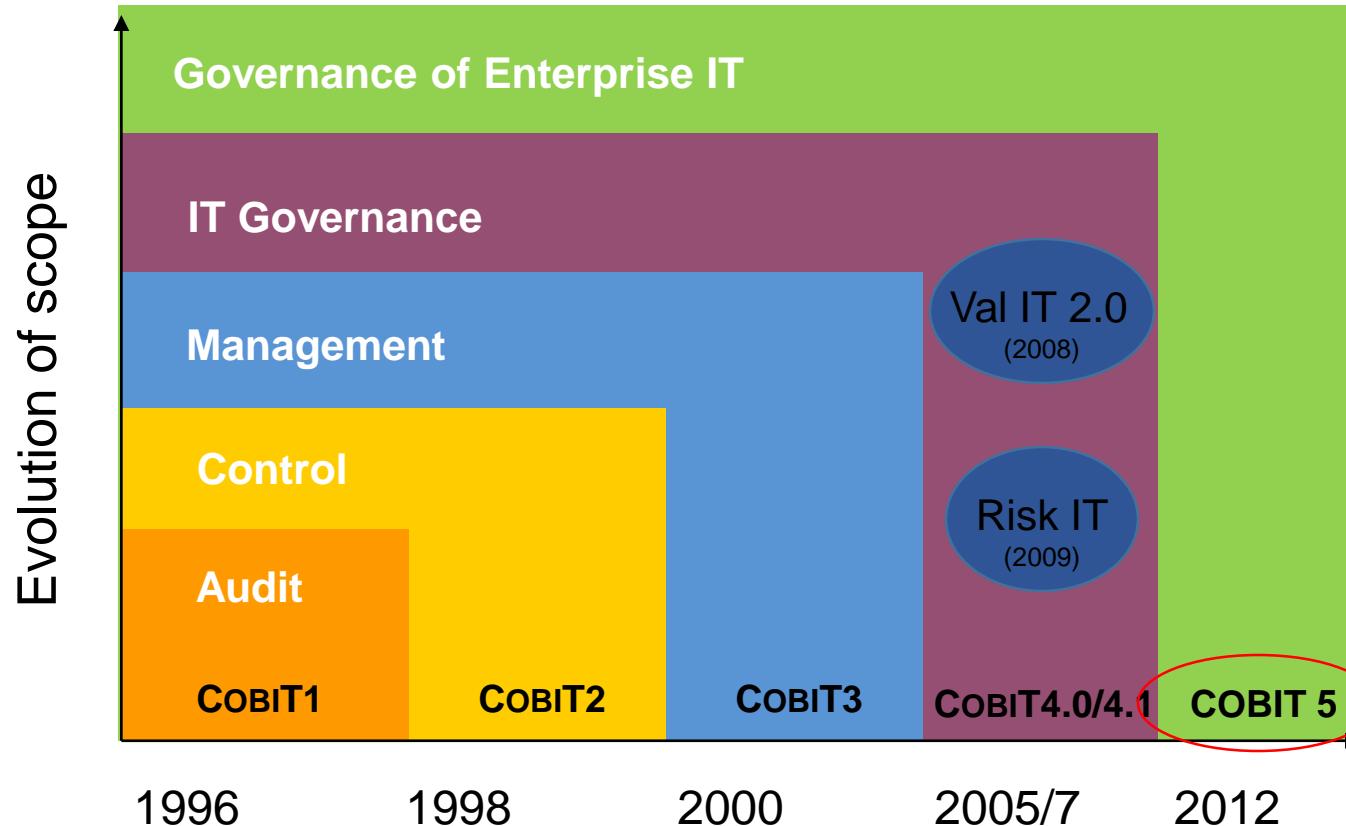
► Go to COBIT Online



**COBIT 5 provides a comprehensive framework that assists enterprises to achieve their goals and deliver value through effective governance and management of enterprise IT.**



# COBIT 5: Now One Complete Business Framework



An business framework from ISACA, at [www.isaca.org/cobit](http://www.isaca.org/cobit)

# Processes for Governance of Enterprise IT

## Evaluate, Direct and Monitor

EDM01 Ensure Governance Framework Setting and Maintenance

EDM02 Ensure Benefits Delivery

EDM03 Ensure Risk Optimisation

EDM04 Ensure Resource Optimisation

EDM05 Ensure Stakeholder Transparency

### Align, Plan and Organise

AP001 Manage the IT Management Framework

AP002 Manage Strategy

AP003 Manage Enterprise Architecture

AP004 Manage Innovation

AP005 Manage Portfolio

AP006 Manage Budget and Costs

AP007 Manage Human Resources

AP008 Manage Relationships

AP009 Manage Service Agreements

AP010 Manage Suppliers

AP011 Manage Quality

AP012 Manage Risk

AP013 Manage Security

### Monitor, Evaluate and Assess

MEA01 Monitor, Evaluate and Assess Performance and Conformance

MEA02 Monitor, Evaluate and Assess the System of Internal Control

MEA03 Monitor, Evaluate and Assess Compliance With External Requirements

### Build, Acquire and Implement

BAI01 Manage Programmes and Projects

BAI02 Manage Requirements Definition

BAI03 Manage Solutions Identification and Build

BAI04 Manage Availability and Capacity

BAI05 Manage Organisational Change Enablement

BAI06 Manage Changes

BAI07 Manage Change Acceptance and Transitioning

BAI08 Manage Knowledge

BAI09 Manage Assets

BAI10 Manage Configuration

### Deliver, Service and Support

DSS01 Manage Operations

DSS02 Manage Service Requests and Incidents

DSS03 Manage Problems

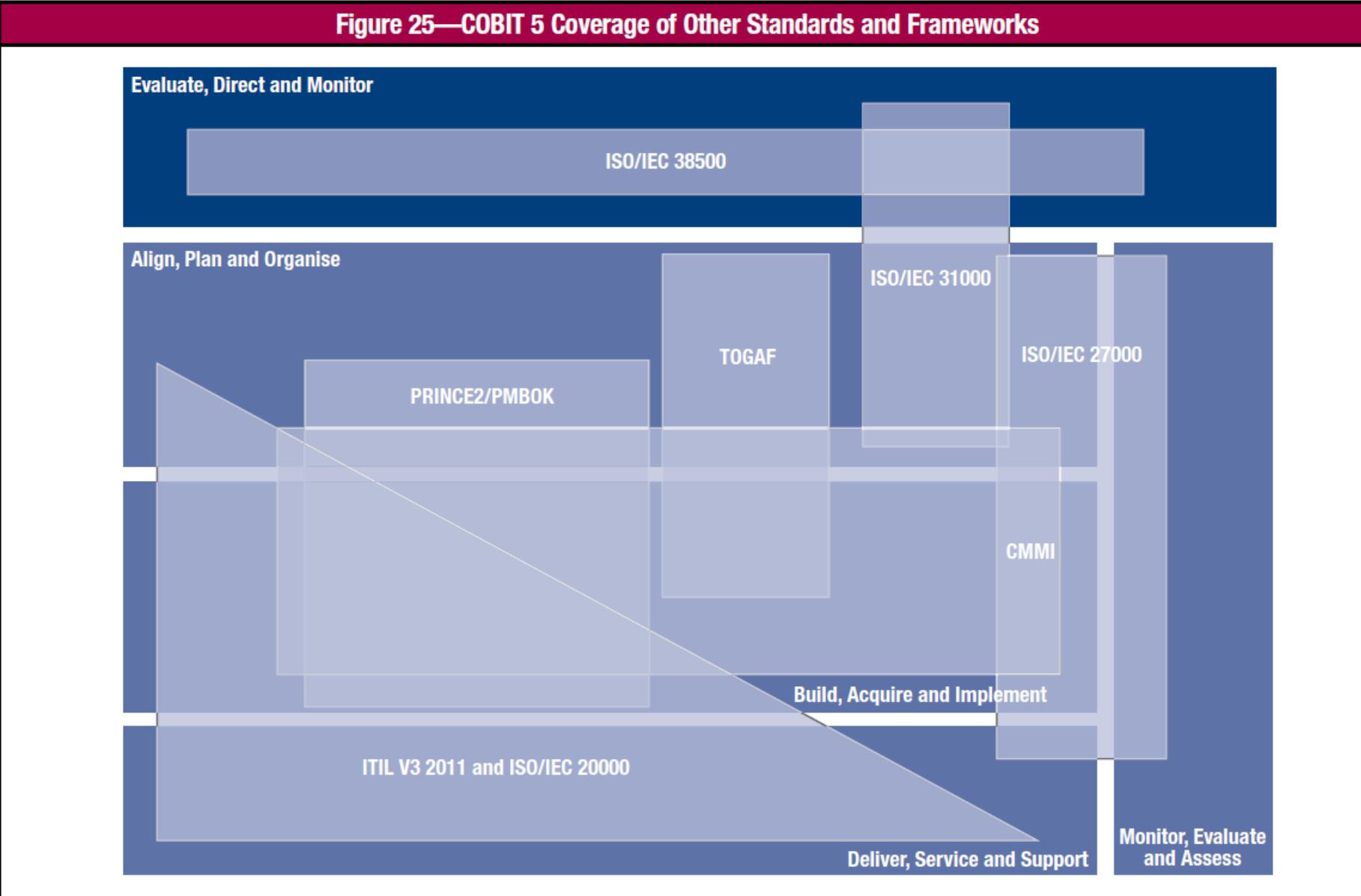
DSS04 Manage Continuity

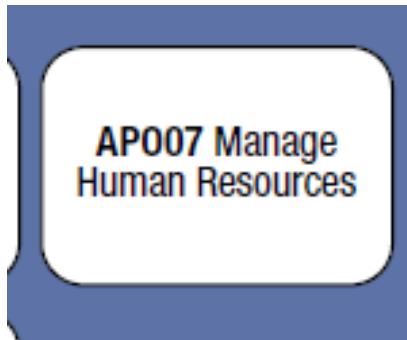
DSS05 Manage Security Services

DSS06 Manage Business Process Controls

## Processes for Management of Enterprise IT

**Figure 25—COBIT 5 Coverage of Other Standards and Frameworks**





European  
e-Competence  
Framework



**AP013 Manage  
Security**

**Hoe ? Wie ? Wat ?**

???????

# **information security management system (ISMS)**



## **Wat is het verschil tussen ISO 27001 en ISO 27002?**

De internationale standaard **ISO 27002** (volledige naam: ISO/IEC 27002:2013) definieert **richtlijnen** voor de implementatie van de **maatregelen** die in **ISO 27001** worden genoemd. ISO 27001 specificeert **114 maatregelen** die gebruikt kunnen worden om beveiligingsrisico's te verkleinen, en ISO 27002 levert details over de manieren waarop deze controles kunnen worden geïmplementeerd. Organisaties kunnen gecertificeerd worden voor ISO 27001, maar niet tegen de ISO 27002.

- A.5: Information security policies (2 controls)
- A.6: Organization of information security (7 controls)
- A.7: Human resource security - 6 controls that are applied before, during, or after employment
- A.8: Asset management (10 controls)
- A.9: Access control (14 controls)
- A.10: **Cryptography** (2 controls) → **Crypto4SME - General Data Protection Regulation EU**
- A.11: Physical and environmental security (15 controls)
- A.12: Operations security (14 controls)
- A.13: Communications security (7 controls)
- A.14: System acquisition, development and maintenance (13 controls)
- A.15: Supplier relationships (5 controls)
- A.16: **Information security incident management** (7 controls)
- A.17: Information security aspects of business continuity management (4 controls)
- A.18: Compliance; with internal requirements, such as policies, and with external requirements, such as laws (8 controls)

<b>A.16 Information security incident management</b>		
<b>A.16.1 Management of information security incidents and improvements</b>		
Objective: To ensure a consistent and effective approach to the management of information security incidents, including communication on security events and weaknesses.		
A.16.1.1	Responsibilities and procedures	<p><i>Control</i></p> <p>Management responsibilities and procedures shall be established to ensure a quick, effective and orderly response to information security incidents.</p>
A.16.1.2	Reporting information security events	<p><i>Control</i></p> <p>Information security events shall be reported through appropriate management channels as quickly as possible.</p>
A.16.1.3	Reporting information security weaknesses	<p><i>Control</i></p> <p>Employees and contractors using the organization's information systems and services shall be required to note and report any observed or suspected information security weaknesses in systems or services.</p>
A.16.1.4	Assessment of and decision on information security events	<p><i>Control</i></p> <p>Information security events shall be assessed and it shall be decided if they are to be classified as information security incidents.</p>
A.16.1.5	Response to information security incidents	<p><i>Control</i></p> <p>Information security incidents shall be responded to in accordance with the documented procedures.</p>
A.16.1.6	Learning from information security incidents	<p><i>Control</i></p> <p>Knowledge gained from analysing and resolving information security incidents shall be used to reduce the likelihood or impact of future incidents.</p>
A.16.1.7	Collection of evidence	<p><i>Control</i></p> <p>The organization shall define and apply procedures for the identification, collection, acquisition and preservation of information, which can serve as evidence.</p>



Certified  
Information  
Systems Security  
Professional

### 16.1.1 Responsibilities and procedures

#### Control

Management responsibilities and procedures should be established to ensure a quick, effective and orderly response to information security incidents.

#### Implementation guidance

The following guidelines for management responsibilities and procedures with regard to information security incident management should be considered:

- a) management responsibilities should be established to ensure that the following procedures are developed and communicated adequately within the organization:
  - 1) procedures for incident response planning and preparation;
  - 2) procedures for monitoring, detecting, analysing and reporting of information security events and incidents;

- 3) procedures for logging incident management activities;
  - 4) procedures for handling of forensic evidence;
  - 5) procedures for assessment of and decision on information security events and assessment of information security weaknesses;
  - 6) procedures for response including those for escalation, controlled recovery from an incident and communication to internal and external people or organizations;
- b) procedures established should ensure that:
- 1) competent personnel handle the issues related to information security incidents within the organization;
  - 2) a point of contact for security incidents' detection and reporting is implemented;
  - 3) appropriate contacts with authorities, external interest groups or forums that handle the issues related to information security incidents are maintained;
- c) reporting procedures should include:
- 1) preparing information security event reporting forms to support the reporting action and to help the person reporting to remember all necessary actions in case of an information security event;
  - 2) the procedure to be undertaken in case of an information security event, e.g. noting all details immediately, such as type of non-compliance or breach, occurring malfunction, messages on the screen and immediately reporting to the point of contact and taking only coordinated actions;
  - 3) reference to an established formal disciplinary process for dealing with employees who commit security breaches;
  - 4) suitable feedback processes to ensure that those persons reporting information security events are notified of results after the issue has been dealt with and closed.

The objectives for information security incident management should be agreed with management, and it should be ensured that those responsible for information security incident management understand the organization's priorities for handling information security incidents.

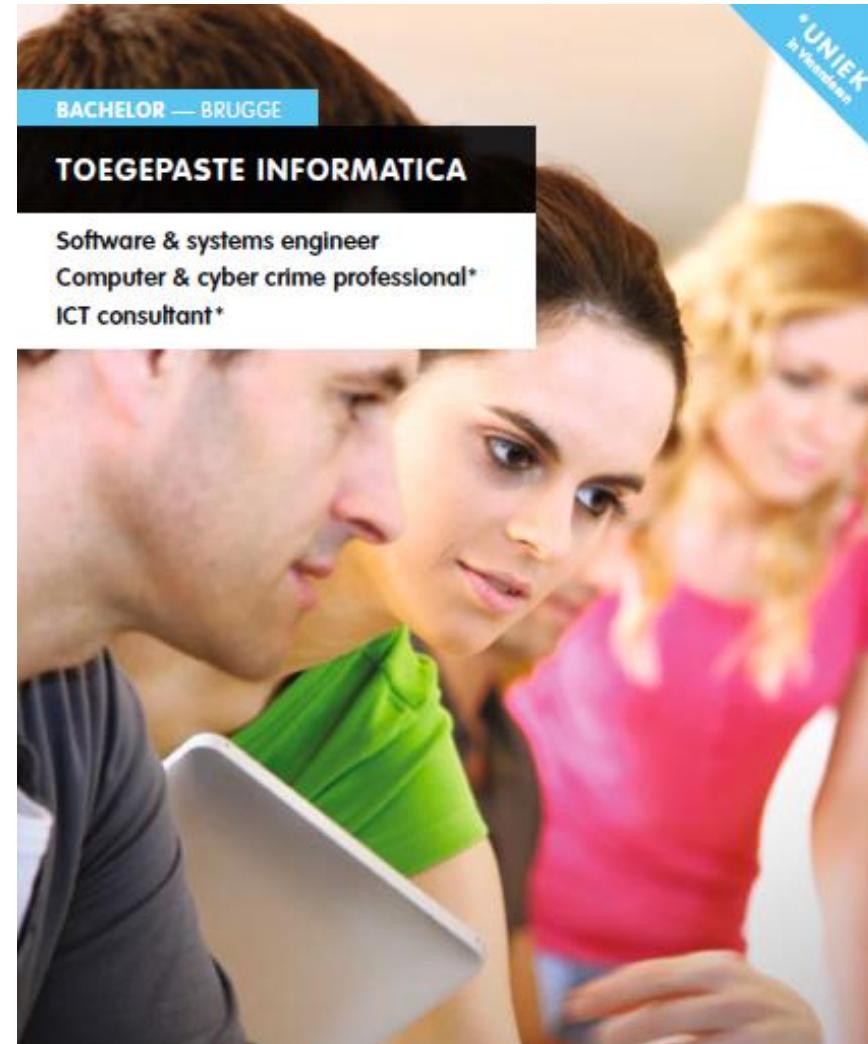
#### Other information

Information security incidents might transcend organizational and national boundaries. To respond to such incidents there is an increasing need to coordinate response and share information about these incidents with external organizations as appropriate.



## CYBER SECURITY INCIDENT MANAGEMENT GUIDE





**howest**  
De beste tool voor jouw toekomst  
Lid van de Universiteitsfederatie Vlaanderen

2015 — 2016

# Education Landscape for Cybersecurity

Education in IT and Computer Sciences

Check [www.b-ccentre.be/education](http://www.b-ccentre.be/education)

Specific courses within other education programs

Check [www.b-ccentre.be/education](http://www.b-ccentre.be/education)

Education in Information Security and Cybersecurity related domains

Following pages list inventoried options

## Education in IT and Computer Sciences

Specific courses within other education programs

**Check  
b-ccentre.be/education**

Education	Relevant Specialization/courses	Language given
Bachelor in de ingenieurswetenschappen, Major in Computerwetenschappen		NL
Master in de ingenieurswetenschappen: Computerwetenschappen	<ul style="list-style-type: none"> <li>▪ Gedistribueerde Systemen</li> <li>▪ Veilige software</li> <li>▪ Artificiële intelligentie</li> <li>▪ Software Engineering</li> <li>▪ Mens-Machine communicatie</li> <li>▪ Computationele informatica</li> </ul>	NL
Master of Engineering: Computer Science	<ul style="list-style-type: none"> <li>▪ ICT Security</li> <li>▪ Artificial Intelligence</li> </ul>	EN
Master of Electrical Engineering	<ul style="list-style-type: none"> <li>▪ Electronics and Integrated Circuits</li> <li>▪ Embedded Systems and Multimedia</li> </ul>	EN
Master in de ingenieurswetenschappen: elektrotechniek		NL
Master in de Toegepaste Informatica	<ul style="list-style-type: none"> <li>▪ Software Ontwikkeling en Gedistribueerde Systemen</li> <li>▪ Multimedia</li> <li>▪ Artificiële Intelligentie</li> </ul>	NL
Master in de toegepaste economische wetenschappen: handelingenieur in de beleidsinformatica	<ul style="list-style-type: none"> <li>▪ Architectuur, infrastructuur en big data</li> <li>▪ Data science</li> </ul> <p>Verdieping beleidsinformatica:</p> <ul style="list-style-type: none"> <li>▪ Entrepreneurship</li> <li>▪ Mens/machine communicatie</li> </ul>	NL
Master of Information Management	<ul style="list-style-type: none"> <li>▪ Business Intelligence &amp; Data Science Electives</li> <li>▪ Software Engineering Electives</li> <li>▪ Management Electives</li> </ul>	EN

Specializations/courses		
Master's Degree in Computer Engineering and Management	<ul style="list-style-type: none"> <li>▪ IT Management and security concepts</li> <li>▪ Security and payment systems</li> </ul>	FR
Master's Degree in Computer Science	<ul style="list-style-type: none"> <li>▪ Computer Security</li> <li>▪ Intellectual property</li> </ul>	FR
Université de Liège (ULG)		
Education	Relevant Specializations/courses	Language given
Master en sciences informatiques	<ul style="list-style-type: none"> <li>▪ Introduction to computer security</li> <li>▪ Managing and securing computer networks</li> </ul>	EN
Université de Namur (UNamur)		
Education	Relevant Specializations/courses	Language given
Master en sciences informatiques	<ul style="list-style-type: none"> <li>▪ Sécurité et fiabilité des systèmes informatiques</li> </ul>	FR
Master complémentaire en droit des technologies de l'information et de la communication	<ul style="list-style-type: none"> <li>▪ Criminalité informatique</li> <li>▪ Propriété intellectuelle et société de l'information</li> <li>▪ Réseaux, Sécurité et Systèmes d'information</li> </ul>	FR
Université catholique de Louvain (UCL)		
Education	Relevant Specializations/courses	Language given
Master en Sciences Informatique	<ul style="list-style-type: none"> <li>▪ Option en sécurité et réseaux informatiques</li> </ul>	EN
Master ingénieur civil en	<ul style="list-style-type: none"> <li>▪ Option en sécurité et</li> </ul>	EN

Education	Relevant Specialization/courses	Language given
Professionele bachelor in de Toegepaste Informatica	Systeem en Netwerkbeheer	NL
Katholieke Hogeschool Leuven		
Education	Relevant Specialization/courses	Language given
Bachelor toepaste informatica	IT en Recht	NL
Thomas More Antwerpen / Kempen / Mechelen		
Education	Relevant Specialization/courses	Language given
Professionele Bachelor in de elektronica-ICT	<ul style="list-style-type: none"> <li>▪ Netwerkveiligheid</li> <li>▪ data-analyse en encryptie</li> </ul>	NL
Bachelor in het informaticamanagement en de multimedia	<ul style="list-style-type: none"> <li>▪ Recht</li> <li>▪ Information Security</li> </ul>	NL
Haute Ecole Francisco FERRER		
Education	Relevant Specialization/courses	Language given
Bachelier en électronique appliquée	Gestion d'infrastructure et sécurité informatique	FR
Haute Ecole Paul-Henri Spaak		
Education	Relevant Specialization/courses	Language given
Master en sciences de l'ingénieur industriel finalité informatique	Réseaux de communication et sécurité	FR
Haute Ecole de Bruxelles		
Education	Relevant Specialization/courses	Language given

Education in Information Security and  
Cybersecurity related domains

## Academic education in Information Security, Cybersecurity and related studies

Inventoried education offering:

- **Computer & Cyber Crime Professional (Bachelor)**, HOWEST University of Applied Sciences (Bruges)
- **Executive Master of IT Governance And Assurance**, Antwerp Management School
- **Advanced Master of Intellectual Property Rights And ICT Law**, Ku Leuven
- **Executive Programme in Security Governance**, Solvay Brussels School Of Economics And Management
- **Executive Programme in Cybersecurity**, Solvay Brussels School Of Economics And Management
- **Executive Programme in Information Security**, Solvay Brussels School Of Economics And Management
- **Executive Master in Information Risk And Cybersecurity**, Solvay Brussels School Of Economics And Management

In de basisopleiding komen vijf pijlers aan bod: ICT Infrastructuur, Informatiemanagement, Softwareontwikkeling, ICT-management en Web en mobiele technologie. Naast de noodzakelijk wetenschappelijke onderbouw krijg je practica en boeiende projecten waarin creativiteit en innovatie ingebed zijn. In de keuzetrajecten komen specialisaties en variaties op de pijlers aan bod.



# COMPUTER & CYBER CRIME PROFESSIONAL

HOWEST University of Applied Sciences in Bruges

[www.howest.be](http://www.howest.be)

- **Unique training from the age of 17 / 18 years**
- **Level : Professional Bachelor Applied Computer Science – 3 years**
- **Technical skills :**

Web pentesting, Network & system pentesting, Forensic analysis , Social engineering, Cryptography , Biometrics, ...

- **Non technical skills :**

IT Governance , Information security management , Risk management , Risk assesment , Privacy rules , IT jurisdiction , Cyber crimes, Mobile security management, Cybersecurity , ...

- **Frameworks :**

COBIT 5 , ISO 27001/2 , NIST CSF , PTES , ITIL v3 , OWASP , SANS , ...

- **Certificates :**

CEH , Cisco CCNA , VMware , CSX (Cyber Security neXus)

Ready for CISSP and CISM

- **Secure development :**

Python, C , C# , PHP, Java , JavaScript , ASP.NET

BACHELOR TOEGEPASTE INFORMATICA	
JAAR 1	
SEMESTER 1	SEMESTER 2
<b>ICT INFRASTRUCTUUR I</b> Desktop and Mobile operating systems Hardware	<b>ICT INFRASTRUCTUUR II</b> Computernetwerken
	6
<b>INFORMATIESYSTEMEN I</b> Databanken	<b>INFORMATIESYSTEMEN II</b> Analyse- en modelleringstechnieken
	3
<b>SOFTWAREONTWIKKELING I</b> C# Programmeervaardigheden Logica en probleemoplossend denken	<b>SOFTWAREONTWIKKELING II</b> C# Algoritmes en datastructuren
9	6
<b>E-BUSINESS</b> Digitale economie ICT-georiënteerd bedrijfsbeleid Procesmanagement	
6	
<b>WEBONTWIKKELING</b> HTML, CSS en JavaScript	<b>WEB EN MOBILE I</b> Server-side scripting (PHP) Webserverconfiguratie (Apache) Web en mobile UI
6	6
	<b>PROJECTEN I</b> Projectmanagement Projectcommunicatie Programmeerproject
	9

Traject Computer & Cyber Crime professional HOWEST - Toegepaste informatica

<b>Webbeveiliging I</b> Web pentesting	S2	Parcifal Aertssen
<b>Data mining technieken</b> Wetgeving i.v.m. privacy en databanken en informaticarecht	S3	Marc Vael
<b>Webbeveiliging II</b> Webbeveiligingen en Honeypot	S3	Parcifal Aertssen
<b>Softwareontwikkeling en beveiliging</b> C en Python	S4	Jonas Maes
<b>Computercriminaliteit</b> Computercriminaliteit	S4	Guy Verbeeren
<b>Projecten III</b> Beveiligingsproject in samenwerking met bedrijf of organisatie	S4	Kurt Callewaert
<b>Beveiligingstechnologie II</b> VMware, Cloud computing en beveiliging Linux Server security	S5	Tijl Deneut, Alexander Van Maele Jonas Maes
<b>Forensische ICT en CCNA Security</b> Forensische ICT tools CCNA Security	S5	Tijl Deneut , Alexander Van Maele Christiaan Ledoux
<b>Beveiligingsalgoritmes en -software</b> Beveiligingsalgoritmes - cryptography Netwerk en systeem pentesting	S5	Kurt Callewaert Tijl Deneut , Alexander Van Maele
<b>Beveiligingsbeleid</b> IT Governance Beveiligingsbeleid, threat en risk assessment	S5	Kurt Callewaert Kurt Callewaert
<b>Webbeveiliging IV</b> Gastspakers uit de security over onderwerpen die niet aan bod kwamen tijdens de lessen vb SCADA	S5	Tijl Deneut
<b>Challenges, seminars en bedrijfsbezoeken</b> Deelname Brucon, Infosecurity, Hacking challenges, Fosdem	S6	Kurt Callewaert
<b>Bachelorproef en stage</b> Security stage in een bank, bedrijf of openbare instelling,	S6	Kurt Callewaert

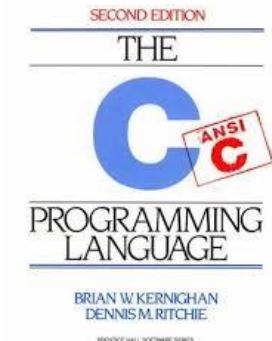
# Technische en niet-technische certificaten



# Stages en beveiligingsprojecten



# Secure development



# **Top vijf IT vacatures in % stijging in 2015 tov 2014:**

- |   |               |
|---|---------------|
| <b>1. Security Consultant</b>           | <b>+ 59 %</b> |
| <b>2. ICT Manager</b>                   | <b>+ 50 %</b> |
| <b>3. Softwareontwikkelaar</b>          | <b>+ 27 %</b> |
| <b>4. Applicatie/Functioneel Beheer</b> | <b>+ 25 %</b> |
| <b>5. Project Manager</b>               | <b>+ 24 %</b> |